



Certified TQM Professional VS-1087

Vskills Certifications

Vskills Brochure



Skills for a secure future

Certified TQM Professional

Certification Code VS-1087

Vskills certification for TQM Professional assesses the candidate as per the company's need for planning, implementing and maintaining quality systems across the organization. The certification tests the candidates on various areas in models and framework of TQM, planning and implementing TQM, Quality management system, Continuous improvement, QFD, FMECA and Statistical process control.

Why should one take this certification?

This Course is intended for professionals and graduates wanting to excel in their chosen areas. It is also well suited for those who are already working and would like to take certification for further career progression.

Earning Vskills TQM Professional Certification can help candidate differentiate in today's competitive job market, broaden their employment opportunities by displaying their advanced skills, and result in higher earning potential.

Who will benefit from taking this certification?

Job seekers looking to find employment in TQM Professional or recovery departments of various companies, students generally wanting to improve their skill set and make their CV stronger and existing employees looking for a better role can prove their employers the value of their skills through this certification.

Test Details

- **Duration:** 60 minutes
- **No. of questions:** 50
- **Maximum marks:** 50, Passing marks: 25 (50%)

There is no negative marking in this module.

Fee Structure

Rs. 3,499/- (Excludes taxes)*

*Fees may change without prior notice, please refer <http://www.vskills.in> for updated fees

Companies that hire Vskills TQM Professional

TQM Professionals are in great demand. Companies specializing in quality audit, review or implementing quality systems are constantly hiring skilled TQM professionals. Various public and private companies also need TQM professionals for their quality assurance or quality control departments.

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- 1.2 Understanding the needs
- 1.3 Quality in all functions
- 1.4 Quality Pioneers

2. Models and Frameworks for TQM

- 2.1 Historical Development of TQM
- 2.2 Early TQM frameworks
- 2.3 The four Ps and three Cs of TQM

3. Leadership and Commitment

- 3.1 Excellence in Leadership

4. Planning - Policy, Strategy and Goal Deployment

- 4.1 Integrating TQM
- 4.2 Developing Policies and Strategies

5. Partnerships and Resources

- 5.1 Partnering
- 5.2 Just-in-time (JIT) Management

6. Design for Quality

- 6.1 The Design Process
- 6.2 Quality Function Deployment (QFD)
- 6.3 Specifications and Standards
- 6.4 Service Design
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7. Performance Measurement Frameworks

- 7.1 Measurement and Improvement Cycle
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- 8.5 Self-Assessment Methodologies
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- 9.1 Need and Basics
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- 10.1 Vision, Mission and Values
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- 10.3 Strategic Planning and Execution
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- 11.7 Central Limit Theorem
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13. Quality Management Systems

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- 15.1 Respect
- 15.2 Empowerment, Motivation and Participation
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- 15.7 Strategic Alignment
- 15.8 Appraisal Process

16. Implementing TQM

- 16.1 Planning
- 16.2 Sustained improvement

Sample Questions

Q.1 "Quality is defined by the customer" is?

- A. an unrealistic definition of quality
- B. a user-based definition of quality
- C. a manufacturing-based definition of quality
- D. Representative State Transfer

Q.2 Which of the following is not one of the major categories of costs associated with quality?

- A. prevention costs
- B. appraisal costs
- C. internal failures
- D. none of the above, they are all major categories of costs associated with quality

Q.3 According to the manufacturing-based definition , what is quality?

- A. quality is the degree of excellence at an acceptable price and the control of variability at an acceptable cost
- B. quality depends on how well the product fits patterns of consumer preferences
- C. even though quality cannot be defined, you know what it is
- D. quality is the degree to which a specific product conforms to standards

Q.4 All of the following costs are likely to decrease as a result of better quality except ?

- A. customer dissatisfaction costs
- B. inspection costs
- C. scrap costs
- D. maintenance costs

Q.5 Inspection, scrap, and repair are examples of?

- A. internal costs
- B. external costs
- C. costs of dissatisfaction
- D. societal costs

Answers : 1-B, 2-D,3-D,4-D,5-A

Certifications

➤ Accounting, Banking and Finance

- Certified AML-KYC Compliance Officer
- Certified Business Accountant
- Certified Commercial Banker
- Certified Foreign Exchange Professional
- Certified GAAP Accounting Standards Professional
- Certified Financial Risk Management Professional
- Certified Merger and Acquisition Analyst
- Certified Tally 9.0 Professional
- Certified Treasury Market Professional
- Certified Wealth Manager

➤ Big Data

- Certified Hadoop and Mapreduce Professional

➤ Cloud Computing

- Certified Cloud Computing Professional

➤ Design

- Certified Interior Designer

➤ Digital Media

- Certified Social Media Marketing Professional
- Certified Inbound Marketing Professional
- Certified Digital Marketing Master

➤ Foreign Trade

- Certified Export Import (Foreign Trade) Professional

➤ Health, Nutrition and Well Being

- Certified Fitness Instructor

➤ Hospitality

- Certified Restaurant Team Member (Hospitality)

➤ Human Resources

- Certified HR Compensation Manager
- Certified HR Staffing Manager
- Certified Human Resources Manager
- Certified Performance Appraisal Manager

➤ Office Skills

- Certified Data Entry Operator
- Certified Office Administrator

➤ Project Management

- Certified Project Management Professional

➤ Real Estate

- Certified Real Estate Consultant

➤ Marketing

- Certified Marketing Manager

➤ Quality

- Certified Six Sigma Green Belt Professional
- Certified Six Sigma Black Belt Professional
- Certified TQM Professional

➤ Logistics & Supply Chain Management

- Certified International Logistics Professional
- Certified Logistics & SCM Professional
- Certified Purchase Manager
- Certified Supply Chain Management Professional

➤ Legal

- Certified IPR & Legal Manager
- Certified Labour Law Analyst
- Certified Business Law Analyst
- Certified Corporate Law Analyst

➤ Information Technology

- Certified ASP.NET Programmer
- Certified Basic Network Support Professional
- Certified Business Intelligence Professional
- Certified Core Java Developer
- Certified E-commerce Professional
- Certified IT Support Professional
- Certified PHP Professional
- Certified Selenium Professional
- Certified SEO Professional
- Certified Software Quality Assurance Professional

➤ Mobile Application Development

- Certified Android Apps Developer
- Certified iPhone Apps Developer

➤ Security

- Certified Ethical Hacking and Security Professional
- Certified Network Security Professional

➤ Management

- Certified Corporate Governance Professional
- Certified Corporate Social Responsibility Professional

➤ Life Skills

- Certified Business Communication Specialist
- Certified Public Relations Officer

➤ Media

- Certified Advertising Manager
- Certified Advertising Sales Professional

➤ Sales, BPO

- Certified Sales Manager
- Certified Telesales Executive

& many more job related certifications

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